

Managed Server

866.500.9696

Concentric Managed Server

Concentric Managed Server is an enterprise-class, highly available, and fully managed hosting solution designed for small and medium sized enterprises (SME). Built on Concentric's Cloud Computing Platform, Managed Server offers both Windows and Linux operating systems with full administrator control and is accessible over a broadband connection. Windows and Linux administrators can access the managed server using Remote Desktop and SSH (Secure Shell) respectively, as well as other third party tools, including VPNs for secured connection.

Product Features

- ▶ Scalability
 - Dynamic real-time resource allocation (with near zero downtime)
 - Add CPU, memory, storage, and data transfer at anytime
- ▶ Availability
 - No single point of failure
 - Fast failover
 - 99.9% SLA on power, network, and server availability
- ▶ Reliability
 - Network and hardware redundancies
 - Raid 61 network storage with daily backups
- ▶ Security
 - Provide both network and OS-based firewalls
 - Continuous monitoring of network and server activities
 - Concentric Cloud Computing Platform hosted in a secure data center

- ▶ Manageability
 - Centralized web console for status and management of all managed servers
 - Choice of three levels of server management
 - Single login account management with consolidated invoice
 - Easily add other Concentric hosting services such as Hosted Exchange, Perimeter Email Protection, POP3 email, and DNS

Product Benefits

- ▶ Supports mission-critical applications
 - Built on a secure, fault-tolerant platform
- ▶ Lowers disaster recovery solution costs
 - No need to replicate production site specifications while servers are on standby
 - Can scale up resources to meet higher performance demands after switching to live
- ▶ Offers flexibility and control
 - Install and run custom web applications or any third-party packaged applications
 - Use our pre-installed application stacks, databases, and other software components, or set up your own
 - Administrator access and control
- ▶ Meets changing system requirements
 - Allows real-time allocation and de-allocation of server component resources
 - Pay for additional resources only when they're needed
- ▶ Outsource IT maintenance and support
 - Focus on supporting your business, not IT

Managed Server

866.500.9696

Product Specifications

- ▶ Operating System:
 - Linux CentOS v5.2 64-bit
 - Windows 2003 Server Enterprise 32-bit/64-bit (Authenticated)
- ▶ Hardware:
 - 1 – 6 CPU Cores (Intel Xeon 2.50 Ghz)
 - 1 – 16 GB DDR2 Memory
 - 100 – 2000 GB Storage
- ▶ Data Transfer:
 - 100 – 2000 GB
 - Up to 1 Gbps Port Speed

- ▶ Support:
 - Multi-level Server Management: Silver, Gold and Platinum
 - 24x7x365 Live US-based Telephone Support
- ▶ Add-on software:
 - MS SQL Server Express
 - MS SQL Server Standard Edition 32-bit/64-bit
 - MS SQL Server Enterprise Edition 32-bit/64-bit

Hosting Options Comparison Chart

	Typical Data Center Collocation	Typical Managed Hosting	Concentric Managed Server
Carrier-Class Facility	✓	✓	✓
Redundant Network Connections	✓	✓	✓
Redundant HVAC & Power	✓	✓	✓
24x7 Operations Coverage	✓	✓	✓
Technical Support	✓	✓	✓
Network Security (Firewall)		✓	✓
Hardware and Service Monitoring		✓	✓
Automatic OS Updates		✓	✓
Service Level Agreement (SLA)	99.7%	99.9%	99.9%
Managed Backup		✓	✓
No Single Point of Failure			✓
Fast Failover			✓
Redundant Network Storage (Raid 61)			✓
Dynamic Real-time Resource Allocation			✓